

PATIENT PARTICIPATION GROUP

MAY LANE SURGERY

Minutes of a Meeting held on the 08 May 2014 at 11.am

Members Present: Chris Osgood (In Chair)
Helen Boxall (Minutes taking)
Lesley Cross
Joan Gummer
David Thould
Mike Baker

In attendance Dr Simon Opher
Dr Tom Yerburgh

Apologies: Jerry Steeden
George Way
Sally Hayward
John Hobson

The Agenda called for appointments for the positions of Vice Chair and Secretary. Chris Osgood, Acting Chair today, has resigned the position of Secretary. We must congratulate and thank him for the fine job he has done over the past year. He will still remain as a Committee member.

As there was some paucity in members attending it was agreed that Committee members be contacted by e-mail etc. on their interest in standing for either of these positions in the initial stage. CO will contact members

MATTERS ARISING from Minutes of 13 March 2014

Late Appointments.

This is still ongoing. SO will report at next meeting.

Internet Appointments

Again this subject was discussed with no foreseeable solution. Ongoing.

ANY OTHER BUSINESS

The matter of carparking at the surgery came up inasmuch as it had been noted that a car has backed up to the surgery doors blocking entrance of their patients. SO will notify JS to sort his out.

LC had read an article regarding prescription fraud and wanted to know if the surgery was responsible for costs incurred. The doctors said no and could only recall only one fraud committed in this surgery

LC also asked about missed appointments. SO stated that this was quite low in the surgery.

LC our NAPP representative spoke about a couple of relevant items in the latest NAPP booklet.

- 1) New technological support independence in later life. Visit www.carelineuk.com for further information.
- 2) For information regarding new and up-to-date lab tests visit www.labtestsonline.org.uk

SO informed us that the patients survey is being dropped for the foreseeable future.

SO informed us that The Vale now has 2 new clinics operating. One for eyes including glaucoma, and the other for ENT. When we have appointments with clinics we are given a choice of up to 3 hospitals, it would therefore be beneficial that we use the Vale and the more we request appointments there the more clinics we can utilise. It was requested that this matter be advertised more fully in the area.

SO stated that the May Lane Singing Group is up and running, but more people are required. The more people attending will make funding easier. Sessions take place on **Thursdays 4.00pm to 5.00pm** at the Surgery.

DT brought up the matter of obtaining prescriptions out of hours. He was unable to find where the nearest pharmacy was on Bank Holidays. SO to see Jerry Steeden to place on the website and place notices on the Surgery door.

CO congratulated DT on his presentation of the PPG on the website.

DT will bring up the subject of Mental Health issues at the next meeting as we had run out of time.

The meeting closed with the date of the next meeting being 10 July 2014 at 11.00am