

PATIENTS PARTICIPATION GROUP

MAY LANE SURGERY

DURSLEY

Minutes of a Meeting held on 18 June 2015 at 11.00 am.

Members present: George Way (Chairman), Ron Manuel, Helen Boxall, Lesley Cross, Marcia Heaven, Rosalind Cameron-Mowatt, Hayley Bewick.

Apologies: Chris Osgood, John Hobson.

In Attendance: Dr Tom Yerburch. Wendy Hunter (Office Manager)

Members welcomed new member, Hayley Bewick, to the Group.

Matters Arising.

Cluster Group. There seemed to be some confusion as to what this Cluster Group actually meant and its purpose. Dr Yerburch was asked and after he said there were 3 types of Cluster Groups he gave a rough outline of what the one we were interested in. i.e. In the Gloucestershire area all surgeries, who have PPG discuss various ideas and exchange information. It was therefore suggested that our Agenda includes an item for the Cluster Group so any ideas we may have be given for submission/discussion for the next Cluster Group meeting (this will be at May Lane Surgery on August 13th at 6.30 pm. - Members attend if possible).

PPG Awareness Week

No real feedback on this – flyers were given out but not seen. RC-M to check if Post Offices at Dursley and Cam did place this as promised.

Carers Packs

SO is following this up and as he is away this is ongoing.

NAPP Reports.

Significant increase in number of carers over 85.

LC referred to the significant increase in the age of carers which has risen to 85+ and has risen by 128% in the last 10 years. TY said this was partly to do with the increased longevity in patients.

Patients shouldn't have to choose between easier access and continuity of care.

The question came up again about waiting times to see a doctor of your choice. If you wish to see any doctor there doesn't appear to be a problem. TY said that this surgery was quite good with this matter. One of our registrars was leaving soon and it was asked if we have any further student doctors coming. Yes, we have two new student doctors starting soon. The lack of 'home grown' doctors is becoming a national problem and whilst it seems that there are a lot of doctors qualifying, where are they disappearing to? TY said that a couple of surgeries in Gloucestershire are in danger of closing down due to lack of doctors. Newly qualified doctors are disappearing abroad and 'at home' doctors are retiring early. An ongoing problem - the answer - who knows.

It was brought to notice about the doctors undertaking other business whilst in the surgery. There is a ticker tape notice about this - it was suggested that this could be enlarged upon.

LS brought up the subject of 'hidden citizens'. There is a campaign for loneliness in old age, carers for dementia patients and, indeed anybody who does not have contact with other people. WH said we have just employed a part-time Care Co-ordinator for this very subject and will be used in all types of contact care.

Any Other Business

None raised.

The meeting finished at 11.30 am.

The next meeting will be on Thursday 6 August 2015 at 11.00am

