



Patient Participation Group

May Lane Surgery

Minutes of a meeting held on the 19th May 2016

1. Members Present:

Joan Gummer, Lesley Cross, Harry Atkinson, Marcia Heaven, David Thould, Chris Osgood.

2. In Attendance:

Dr Jane Milson.

3. Apologies:

Dr Simon Opher, Dr Tom Yerburch, Wendy Hunter, Hayley Bewick, Rosalind Cameron-Mowat, Fiona Madden, John Hobson, George Way.

4. Minutes of last meeting held on the 12th February 2016 & matters arising:

PPG Awareness Week 6th June. Lesley Cross reminded the group that Hayley Bewick had offered to produce a poster, in Hayley's absence it was agreed Chris Osgood would email Hayley Bewick to ask her of any progress with the poster.

Action: Chris Osgood.

Dr Milson Joined the meeting.

Dr Milson informed the group of two potential new members.

Dr Milson advised that there was a surgery newsletter (May Lane Messenger), which could be used to advertise the PPG Awareness Week.

It was suggested by various members that the local churches could be contacted to advertise the Awareness Week. Joan Gummer agreed to write a piece for this purpose.

Action: Joan Gummer.

5. Clinical Systems & NHS Data Sharing:

Chris Osgood expressed some concern that the Acorn Practice would not be able to share data in the same way as the Walnut Practice. Dr Milson advised that it would be possible to split the database between the practices. A Clinical Commissioning Group (CCG) engineer had been to the practice to offer solutions.

6. Wi-Fi For The Surgery:

Chris Osgood said the online booking and the friends and family test could be made available to patients in the surgery. A PPG member could be on hand to advise and instruct how to use these facilities. Dr Milson suggested costs were a factor that could be prohibitive.

7. NAPP Report by Lesley Cross:

Lesley Cross said that a volunteer was needed to complete an online survey. Question 5 asks; 'If you have used online GP services how likely is it that you would recommend the services to others?' This would exclude the Acorn Practice as they currently do not have full access to online services.

Dr Milson left the meeting.

There was some discussion as how to answer the questions. It was agreed that Lesley Cross will email Edith Todd and advise that we have two practices with shared resources asking if we could submit two responses to the survey.

Action: Lesley Cross.

8. Cluster Group Notes by Chris Osgood:

Chris Osgood stated that there was an overwhelming amount of information produced by the Cluster Group and that it was a job to keep up. The purpose of the Cluster Group was to help us as a PPG. There was some discussion as to

how helpful the Cluster Group is. The discussion was left open ended.

9. Any Other Business:

Harry Atkinson reported on a previous action regarding the Good Neighbours Transport Scheme. He had met with Dawn Elsdon who said the scheme had been providing transport for all practices the only exception being they could not take wheelchairs. A cost of 35 pence a mile was charged.

The date of the next meeting was set as Thursday 18th August 11am and the meeting closed at 19.00.