

# Patient Participation Group

May Lane Surgery

## Minutes

Minutes of a meeting held on Thursday 25<sup>th</sup> July 2019.

## Members Present:

John Hobson, Rachael Sleigh, David Thould, Lesley Cross, Joan Gummer, Shirley Hill, Harry Atkinson, Chris Osgood, George Way, Marcia Heaven,

## In Attendance:

Dr Simon Opher, Adam Beard (Surgery Manager).

## Apologies:

Rosalind Cameron-Mowat, Geoff Simms,

## Minutes of Last Meeting

## Business:

### Chris Osgood Thank You! - David Thould

A presentation was made to Chris Osgood, former secretary and PPG member, in appreciation of the work he has done for the group.

### Social Media – Rachel Sleigh

Rachel reported that a new Facebook group had been created. There was some discussion as to the content of the Facebook group. Adam and Rachel agreed to discuss this. Dr Opher announce that there are to be two new websites for the surgery, the Acorn and Walnut Tree practices.

### Should/could GP Surgeries have a mobile hoist available? - Lesley Cross.

Dr Opher said there were no hoists in the surgery, however there were specialised beds that went very low, the beds could be jacked up high and were very adaptable. Dr Opher continued that the hoists were quite big and there was the question of where to store one. Lesley asked if other surgeries had a hoist and pointed out that men and women need hoists. Dr Opher was to enquire and report back if patients could be sent to another surgery.

## **Resources to identify veterans – Lesley Cross**

Dr Opher said the surgery had a lot of veterans, and they were aware of them, but there was no way to formally identify them. The veterans identified themselves when they registered with a practice but the surgery did not formally search for them.

## **Access to patients records and implications – Shirley Hill**

Shirley suggested that access to records were good for some but not for all. Shirley thought summary records were a good thing for various reasons such as when travelling abroad and filling in insurance forms. Rachel Sleight suggested that 'full access' to records did not provide enough information. There was some discussion around confidentiality where a third party such as a husband or wife was on a patients records. Generally the group felt access to everthing was best but recognised the need for confidentiality.

## **Primary care networks – Shirley Hill**

Shirley informed the group that primary care networks were funded by the NHS. We have three primary care networks ours is called Berkeley Vale. This encompasses the Acorn and Walnut Tree practices at Dursley, Cam and Uley, Berkeley, and the two practices at Wooton-Under-Edge.

## **Social prescribing and community well-being – Shirley Hill**

Social prescribing has now been taken over by the Independence Trust. This should lead to improvements in patients getting to see the relevant person or referral to a group. Lesley raised the question of security and vetting of volunteers. Dr Opher said that all the volunteers were subject to the relevant checks. This was undertaken by the groups involved, mostly charities.

Dr Opher left the meeting.

## **Any other Business**

Harry Atkinson announced his retirement and resignation from the PPG.

Meeting closed at 12:10

\* Please see Notes by Lesley Cross on page below.

## Notes on contribution to Meeting Thursday 25<sup>th</sup> July 2019

1. Lesley Cross explained the difficulties ladies with muscular dystrophy are having getting smears carried out. Dr Opher explained they had decided there is a very low bed in one of the rooms which could be suitable. Lesley explained those with muscular dystrophy have no strength in their legs or arms so they would not be able to move onto the low bed. Lesley suggested one could be shared between the 6 surgeries in the Berkeley Vale Networks and storage could be found somewhere. When the need arose an appointment would have to be made so the Practice Manager would have time to get the hoist to the surgery. And Lesley said this problem would also apply to males who have lack of mobility.
- 2 Proposed Surgery Mergers. Lesley said this item had been submitted earlier on but Shirley now has more up to date information so proposed to wait until then.
- 6 Social Prescribing and Community Wellbeing . Shirley explained the up to date situation. Lesley asked which position Clare Lukes was occupying – Social Prescribing.